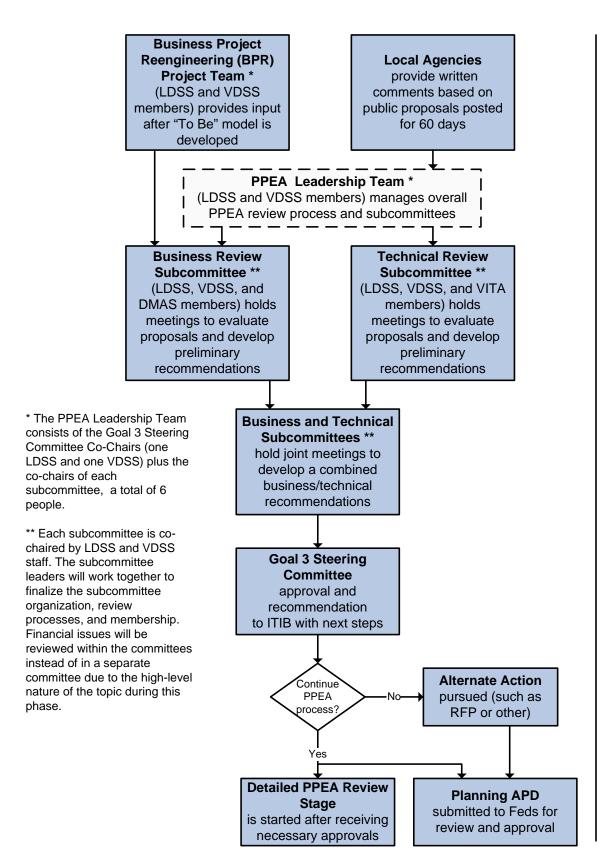
Model of Virginia Social Services Modernization PPEA Conceptual Review Process (Goal 3 Steering Committee Oversight of Entire Process)



Supporting Services

PPEA Assistance
Contractor Team
provides expert
process and
evaluation guidance
to all subcommittees
and PPEA
Leadership Team

IT Customer Satisfaction Survey Team surveys key stakeholders to develop baseline and provide input

PPEA Legal
Assistance
brought into the
process as
appropriate for
contract
development/review/
negotiation